

99005002005000

Dispatch of pharmacy-only medicines Permission

Heruntergeladen am 18.06.2025

<https://fimportal.de/services/99005002005000>

Modul	Sachverhalt
Leistungsschlüssel	99005002005000
Leistungsbezeichnung I	Dispatch of pharmacy-only medicines Permission
Leistungsbezeichnung II	Apply for permission to ship pharmacy-only medicines
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Baustein Leistungen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	fachlich freigegeben (gold)
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Drugs (individuell, 005)
Verrichtungskennung	Erlaubnis (005)
SDG-Informationsbereich	Erlangung von Lizenzen, Genehmigungen oder Zulassungen im Hinblick auf die Gründung und Führung eines Unternehmens
Lagen Portalverbund	Erlaubnisse und Genehmigungen (2010400)

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Einheitlicher Ansprechpartner	Ja
Fachlich freigegeben am	06.05.2025
Fachlich freigegeben durch	Federal Ministry of Health (BMG)
Handlungsgrundlage	https://www.gesetze-im-internet.de/apog/_11a.html https://www.gesetze-im-internet.de/amg_1976/_43.html https://www.gesetze-im-internet.de/apobetro_1987/_17.html
Teaser	If you want to send pharmacy-only medicines as a pharmacy, you need a permit to do so. You can find out more here.
Volltext	The mail order of pharmacy-only medicines is subject to authorization. For each public pharmacy through which you, as the pharmacy owner, wish to send pharmacy-only medicines, you need your own mail-order permit. In order to obtain the permit, your mail-order pharmacy must meet certain quality requirements. For example: • Your mail-order business is carried out from a public pharmacy in addition to the usual pharmacy operations • the medicine is packaged, transported and delivered in such a way that quality and efficacy are maintained • delivery is made to the person named in the order; this may be a named person or a named group of persons • the advice provided by the pharmaceutical staff is given in German • a quality assurance system is in place, which means, among other things • You generally send the available medicine within 2 working days of receiving the order • You use a shipment tracking system • the second delivery is free of charge • You have taken out transport insurance for the shipment
Erforderliche Unterlagen	• Proof of the operating license for the pharmacy • Assurance from the applicant that they meet the

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	requirements for quality management and the mail-order process and that they will provide mail-order services in addition to the usual pharmacy operations If you wish to use premises outside the approved pharmacy premises for the mail-order business, you must provide the following information and proof of the additional premises: • Size • Nature • Furnishings • Function • Floor plans to scale • rental agreement
Voraussetzungen	• Dispatches may only be made from a public pharmacy in addition to the usual pharmacy operations. • Your public pharmacy has an operating license. • A quality assurance system for the dispatch process is in place. • If the medicinal products are distributed via e-commerce, i.e. via the Internet, appropriate facilities and equipment must be available.
Kosten	
Verfahrensablauf	
Bearbeitungsdauer	
Frist	Mail-order sales of pharmacy-only medicines may only commence after a license has been granted.
weiterführende Informationen	
Hinweise	If the competent authority grants the mail-order authorization, it forwards this information to the Federal Institute for Drugs and Medical Devices (BfArM). The BfArM publishes information on authorized mail-order pharmacies in a national register. As a mail-order pharmacy, you are obliged to display the specified EU safety logo on your website. A click on the logo leads to the details of the webshop operator in the register. This serves to inform

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consumers about authorized mail-order pharmacies in the European Union (EU).

Rechtsbehelf
Kurztext

- Dispatch of pharmacy-only medicines is subject to authorization
- a public pharmacy requires a license for every mail-order sale of medicines
 - mail order business is carried out from a public pharmacy in addition to the usual pharmacy business
 - Medicines are packaged, transported and delivered in such a way that quality and efficacy are maintained
 - Delivery is made to the person specified in the order; this may be a named person or a named group of persons
 - Advice is provided by the pharmaceutical staff in German
- a quality assurance system is in place, which means, among other things
 - Dispatch of available medicines generally within 2 working days of receipt of the order
 - System for shipment tracking available
 - Second delivery is free of charge
 - Transport insurance taken out
- Permit possible if certain quality requirements are met, for example

Ansprechpunkt
Zuständige Stelle
Formulare
Ursprungsportal