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Offering online facilities for cross-border payments when selling goods and services online

Heruntergeladen am 05.06.2025

<https://fimportal.de/xzufi-services/102837987/B100019>

Modul	Sachverhalt
Leistungsschlüssel	99154053000000
Leistungsbezeichnung I	Offering online facilities for cross-border payments when selling goods and services online
Leistungsbezeichnung II	international payments when selling goods and services online
Typisierung	11 - SDG: Allgemeine Rechte und Pflichten
Quellredaktion	Bund
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt
Leistungsgruppierung	SDG allgemeine Rechte und Pflichten (154)
Verrichtungskennung	
SDG-Informationsbereich	Angebot von Online-Verfahren für

Modul	Sachverhalt
	grenzüberschreitende Zahlungen beim Online-Verkauf von Waren und Dienstleistungen
Lagen Portalverbund	Grenzüberschreitende Tätigkeit (2070100)
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	23.06.2022
Fachlich freigegeben durch	Your Europe Portal (European Commission)
Handlungsgrundlage	
Teaser	There is free movement of goods in the EU internal market. You can find out here which regulations and requirements you need to take into account.
Volltext	**Selling goods and services** [Selling products in the EU](https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/selling-products-eu/index_en.htm) Within the EU's internal market goods are allowed to circulate freely, provided they meet the right standards. Find out what EU requirements must be followed for the products you sell and when you have to report your goods movements. [Providing services abroad](https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/provide-services-abroad/index_en.htm) Depending on what services you offer and for how long, you may be able to provide services in another EU country without setting up a company or branch there. Find out when this can be done, for which sector and type of sales. [E-commerce, distance and off-premises selling](https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/ecommerce-distance-selling/index_en.htm)

Modul
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There are specific rules you need to follow when selling to the final consumer that you don't meet face-to-face (as long as certain conditions are met). For example, information should be provided clearly and in writing and your customers can withdraw from the contract within 14 days - without any penalty and without having to give any reason.

https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/provide-services-abroad/index_en.htm

https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/selling-products-eu/index_en.htm

https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/ecommerce-distance-selling/index_de.htm

https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/ecommerce-distance-selling/index_en.htm

https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/provide-services-abroad/index_de.htm

https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/selling-products-eu/index_de.htm

Erforderliche Unterlagen
Voraussetzungen
Kosten
Verfahrensablauf
Bearbeitungsdauer
Frist
weiterführende Informationen

The [Your Europe Portal](https://europa.eu/youreurope/citizens/index_en.htm) provides comprehensive information for citizens and businesses.

Furtner information

- [Selling goods and services](<https://europa.eu/youreurope/business/sellin>)

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	g-in-eu/selling-goods-services/index_en.htm) • [Setting up an online shop](https://europa.eu/youreurope/business/running-business/digitalising/setting-up-online-shop/index_en.htm) • [Making and receiving payments](https://europa.eu/youreurope/business/finance-funding/making-receiving-payments/index_en.htm) https://europa.eu/youreurope/business/finance-funding/making-receiving-payments/index_en.htm https://europa.eu/youreurope/business/running-business/digitalising/setting-up-online-shop/index_en.htm https://europa.eu/youreurope/citizens/index_en.htm https://europa.eu/youreurope/business/selling-in-eu/selling-goods-services/index_en.htm
Hinweise	
Rechtsbehelf	
Kurztext	
Ansprechpunkt	
Zuständige Stelle	
Formulare	
Ursprungsportal	Angebot von Online-Verfahren für grenzüberschreitende Zahlungen beim Online-Verkauf von Waren und Dienstleistungen, Offering online facilities for cross-border payments when selling goods and services online