

99089063058000

Hilfe bei Notfällen im Ausland Durchführung

Heruntergeladen am 27.06.2025

<https://fimportal.de/xzufi-services/102998739/B100019>

Modul	Sachverhalt
Leistungsschlüssel	99089063058000
Leistungsbezeichnung I	Hilfe bei Notfällen im Ausland Durchführung
Leistungsbezeichnung II	Emergency aid for Germans abroad
Typisierung	1 - Bund: Regelung und Vollzug
Quellredaktion	Bund
Freigabestatus Katalog	fachlich freigegeben (gold)
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	
Verrichtungskennung	Durchführung (58)
SDG-Informationsbereich	nicht SDG-relevant
Lagen Portalverbund	Auslandsaufenthalt (1120200), Hilfen für Geschädigte (1160200), Sterbefall und Nachlass (1190000)
Einheitlicher	

Modul	Sachverhalt
Ansprechpartner	Nein
Fachlich freigegeben am	14.12.2021
Fachlich freigegeben durch	Federal Foreign Office
Handlungsgrundlage	https://www.gesetze-im-internet.de/kongsg/_5.html https://www.gesetze-im-internet.de/kongsg/_25.html https://www.gesetze-im-internet.de/bgebgb/ https://www.gesetze-im-internet.de/aabgebv/BJNR392000021.html
Teaser	Germans who find themselves in an emergency situation during their stay abroad can contact the nearest German diplomatic mission abroad.
Volltext	German missions abroad are usually embassies or consulates general. For example, they can • issue you with a travel document to return to Germany if you lose your passport, • put you in touch with relatives or friends at home if you have lost money, • show you how to transfer money quickly, for example, Blitzgiro, telegraphic postal transfer, Western Union Money Transfer or in countries where these transfer methods are not available, a transfer via the foreign representative office, • provide you with legal or medical assistance as well as interpreting or translation services, • arrange legal representation for you if you wish in the event of arrest and inform your relatives, • arrange for you as a relative to be informed of the death of a German national abroad and arrange for local morticians to take care of the formalities, • help you in the event of missing persons, for example by involving the local police and supporting you in discussions with local authorities, • provide assistance if the tour operator becomes insolvent, • provide support in crisis situations and during evacuations. The German representations can help you if no other assistance is possible. In this case, you have extensive

Modul	Sachverhalt
	obligations to cooperate and provide information. The principle of "helping people to help themselves" applies. Financial assistance provided is a social benefit that is subject to charges and repayable.
Erforderliche Unterlagen	• If you lose your passport: report the loss or theft to the police
Voraussetzungen	• Objective emergency situation from which the person concerned cannot free themselves and cannot be freed by third parties • German nationality of the person concerned
Kosten	Consular assistance is subject to a fee. The fees are essentially based on the work involved. Hourly rates in the two to three-digit euro range are to be expected. Please clarify any costs that may arise with the diplomatic mission abroad.
Verfahrensablauf	Contact the nearest German diplomatic mission abroad. • If you have lost your passport, you must visit the diplomatic mission in person. • In emergencies, how you make contact depends on the situation. • Depending on the issue and emergency situation, it is possible that there is a suitable form or an informal application is sufficient, the written form is required (e.g. signed application), you must appear in person.
Bearbeitungsdauer	• depending on the situation, immediately if necessary • Example: If a passport is lost, processing usually takes one working day.
Frist	There is no time limit, but no help for the past is possible.
weiterführende Informationen	https://www.auswaertiges-amt.de/de/ReiseUndSicherheit/deutsche-auslandsvertretungen/03-webseitenav https://www.auswaertiges-amt.de/de/service/konsularinfo/hilfe-notfaelle
Hinweise	Before starting any trip abroad, you should clarify whether you have adequate health insurance cover that also covers a rescue flight to Germany in an

Modul	Sachverhalt
	emergency. Without adequate insurance cover, you will have to bear any costs incurred locally. This can quickly eat up all your savings. These costs cannot be covered by German diplomatic missions abroad. It is also possible that you may be refused permission to leave the country if, for example, you are unable to pay hospital bills.
Rechtsbehelf	• Action before the administrative court
Kurztext	• Assistance in emergencies abroad Implementation • Application: in person, if necessary by telephone • Costs: depending on the situation and expenses • Processing time: depending on the situation, if necessary immediately • Deadlines: none • Responsible: German diplomatic mission abroad
Ansprechpunkt	
Zuständige Stelle	
Formulare	Forms available: Yes Written form required: Yes Informal application possible: Yes Personal appearance required: Yes Online services available: No
Ursprungsportal	Hilfe bei Notfällen im Ausland Durchführung, Hilfe bei Notfällen im Ausland Durchführung