

99146001153005, 99146001153005

Violence against women helpline

Heruntergeladen am 29.06.2025

<https://fimportal.de/xzufi-services/344160294/L100001>

Modul	Sachverhalt
Leistungsschlüssel	99146001153005, 99146001153005
Leistungsbezeichnung I	Violence against women helpline
Leistungsbezeichnung II	Violence against women helpline
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Hessen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sonderleistungen (146)
Verrichtungskennung	Einrichtung (153)
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	10.11.2016

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Fachlich freigegeben durch	BMFSFJ service team Topic group B 12.07.2022 Hessian Ministry of Social Affairs and Integration
Handlungsgrundlage	https://www.gesetze-im-internet.de/hilfetelefon/index.html
Teaser	The nationwide helpline "Violence against Women" on the toll-free number 08000 116 016 provides initial and crisis support. In the event of violence against women, advice and help is available around the clock, seven days a week, anonymously, in a total of 18 languages, barrier-free.
Volltext	If you are a woman affected by physical or psychological violence, the helpline offers you free initial advice and information on possible help. The helpline is aimed in particular at • Women who are affected or threatened by violence, • People from the social environment of women who are affected or threatened by violence, • People who are confronted with violence against women in the course of their professional or voluntary work, e.g. counseling, support or intervention. The help hotline is barrier-free and multilingual. You will receive telephone advice, information and, if necessary, referral to local support facilities by qualified female specialists. Help is anonymous and confidential and is also offered by e-mail and chat. Advice is also available in German sign language.
Erforderliche Unterlagen	none However, important things that can be helpful in an escape are: • ID cards, passports, health insurance cards of oneself and the children, • birth and marriage certificates, • Account documents, check cards, money, • Rental contract, employment contract, notices from the employment and social welfare office, pension insurance, • custody decisions,

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	• required medications, medical certificates, • Children's clothes, hygiene products, school supplies and toys, personal letters or records.
Voraussetzungen	
Kosten	none
Verfahrensablauf	
Bearbeitungsdauer	
Frist	
weiterführende Informationen	https://www.hilfetelefon.de
Hinweise	https://soziales.hessen.de/Frauen/Hilfe-bei-Gewalt https://www.frauenhaeuser-hessen.de/ https://www.familienatlas.de/themen/hilfe-bei-gewalt/gewalt-gegen-frauen-und-haeusliche-gewalt https://soziales.hessen.de/Frauen/Hilfe-bei-Gewalt https://www.frauenhaeuser-hessen.de/ https://www.familienatlas.de/themen/hilfe-bei-gewalt/gewalt-gegen-frauen-und-haeusliche-gewalt
Rechtsbehelf	
Kurztext	If you are a woman affected or threatened by violence, the helpline offers you a free initial consultation and information on possible help.
Ansprechpunkt	You can reach the helpline on the free number 116 016 around the clock, even at weekends and on public holidays - 365 days a year. You can also get advice by email, chat or in sign language on the website https://www.hilfetelefon.de/das-hilfetelefon/beratung/e-mail-beratung.html.
Zuständige Stelle	Responsibility lies with the Federal Office for Family Affairs and Civil Society Tasks.
Formulare	
Ursprungsportal	Violence against women helpline, Hilfetelefon Gewalt

Modul

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gegen Frauen