

99146001153004, 99146001153004

Card blocking in the event of loss and theft

Heruntergeladen am 29.06.2025

<https://fimportal.de/xzufi-services/9850160/L100012>

Modul	Sachverhalt
Leistungsschlüssel	99146001153004, 99146001153004
Leistungsbezeichnung I	Card blocking in the event of loss and theft
Leistungsbezeichnung II	
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Schleswig-Holstein
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sonderleistungen (146)
Verrichtungskennung	Einrichtung (153)
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein

Modul	Sachverhalt
Fachlich freigegeben am	
Fachlich freigegeben durch	
Handlungsgrundlage	
Teaser	Free nationwide hotline for blocking EC or credit cards: 116 116 (from abroad: +49 116 116).
Volltext	If your debit or credit card is lost or stolen, you should have it blocked as soon as possible to prevent misuse. The following information is required: - Name of the bank, - account number, - bank sort code, - for credit cards, the type and full credit card number.
Erforderliche Unterlagen	
Voraussetzungen	
Kosten	
Verfahrensablauf	
Bearbeitungsdauer	
Frist	
weiterführende Informationen	
Hinweise	In Germany, it is also possible to have your EC or credit cards blocked via the system for combating crime in non-cash payment transactions by using non-police organizational structures (KUNO). The police are electronically connected to retailers and network operators and can transfer the card data to the blocking files of the cash register systems at the request of the reporting party. This means that card payments can no longer be made at companies connected to KUNO. The reissue of an EC or credit card may be associated with costs. Please contact your bank or credit card company directly in this regard. Police advice on protection against crime can be found

Modul	Sachverhalt
	on the website "Police crime prevention of the federal states and the federal government". https://www.kuno-sperrdienst.de/ https://www.polizei-beratung.de/ https://www.kuno-sperrdienst.de/ https://www.polizei-beratung.de/
Rechtsbehelf	
Kurztext	
Ansprechpunkt	To the free nationwide hotline: 116 116 (from abroad: +49 116 116) You should also report the loss or theft of your EC or credit card to your bank or credit card company immediately. https://www.sperr-notruf.de/ https://www.sperr-notruf.de/
Zuständige Stelle	
Formulare	
Ursprungsportal	Kartensperrung bei Verlust und Diebstahl, Card blocking in the event of loss and theft