

99003038029000

File a patient complaint (medical association, dental association)

Heruntergeladen am 29.06.2025

<https://fimportal.de/xzufi-services/167-99003038029000/L100022>

Modul	Sachverhalt
Leistungsschlüssel	99003038029000
Leistungsbezeichnung I	File a patient complaint (medical association, dental association)
Leistungsbezeichnung II	File a patient complaint (medical association, dental association)
Typisierung	4 - Land: Regelung
Quellredaktion	Baden-Württemberg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	

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Einheitlicher Ansprechpartner	
Fachlich freigegeben am	
Fachlich freigegeben durch	
Handlungsgrundlage	
Teaser	Are you dissatisfied with a treatment you received from a doctor? Or do you think you have been treated wrongly? Then you can lodge a patient complaint.
Volltext	Are you dissatisfied with a treatment you received from a doctor? Or do you think you have been treated wrongly? Then you can lodge a patient complaint.
Erforderliche Unterlagen	Depending on the individual case, different documents may be necessary. Please contact the competent office.
Voraussetzungen	none
Kosten	for counselling by the patient counselling and patient complaints offices as well as processing by the medical and dental expert commissions and arbitration boards: usually none
Verfahrensablauf	Contact the competent authorities with your complaint and ask for advice on how to proceed. If you suspect treatment errors that have led to damage to your health, you can write to the expert commission of the State Medical and Dental Association. The commission will then initiate proceedings to reach an agreement between you and your doctor.
Bearbeitungsdauer	
Frist	No special deadlines.
weiterführende Informationen	
Hinweise	You can also contact your statutory health insurance fund. The statutory health insurance funds are supposed to support your insured persons in the

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	pursuit of claims for damages that have arisen from treatment errors when claiming insurance benefits.
Rechtsbehelf	Patient complaints are legally considered as so-called non-formal remedies.
Kurztext	
Ansprechpunkt	
Zuständige Stelle	
Formulare	
Ursprungsportal	