

99008001012003

Identity card - apply for issue due to loss

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<https://fimportal.de/xzufi-services/2041-99008001012003/L100022>

Modul	Sachverhalt
Leistungsschlüssel	99008001012003
Leistungsbezeichnung I	Identity card - apply for issue due to loss
Leistungsbezeichnung II	Identity card - apply for issue due to loss
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Baden-Württemberg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher	

Modul	Sachverhalt
Ansprechpartner	
Fachlich freigegeben am	
Fachlich freigegeben durch	
Handlungsgrundlage	<p>Personalausweisgesetz (PAuswG):</p> <ul style="list-style-type: none"> • § 10 Einschaltung, Sperrung und Entsperrung der Funktion des elektronischen Identitätsnachweises mit dem Personalausweis • § 27 Pflichten des Ausweisinhabers <p>Verordnung über Gebühren für Personalausweise und eID-Karten für Unionsbürger und Angehörige des Europäischen Wirtschaftsraums (Personalausweis- und eID-Karten-Gebührenverordnung- PAuswGebV)</p>
Teaser	Have you lost your identity card or has it been stolen?
Volltext	<p>Have you lost your identity card or has it been stolen?</p> <p>Then you are obliged to inform the identity card authority (citizens' office) as soon as possible. You must also inform the identity card authority if you find the document you thought you had lost.</p> <p>Note: If your ID card has been stolen, report the loss to the police as soon as possible.</p> <p>You must apply for a new ID card in person and bring the necessary documents with you.</p> <p>You can also fulfil your identification obligation by holding a valid passport. If you do not have a valid passport, you must apply for a new identity card.</p> <p>Tip: You can apply for a temporary ID card at the same time. This is possible if you already need an identity document for the period until the new ID card is issued. The temporary ID card is valid for a maximum of three months. You must return it as soon as you have received your new ID card.</p> <p>Blocking the online ID function if your ID card is lost or</p>

Modul

Sachverhalt

stolen

If your ID card is lost or stolen, you must have the online ID function blocked as soon as possible. Blocking ensures that any attempted misuse is recognised immediately.

It is important to note that nobody can read your data without your PIN.

The easiest way to block is via the telephone blocking hotline. This is available around the clock, 7 days a week, on the toll-free number 116 116. From abroad, dial 0049-116 116 or 0049-30-40 50 40 50 (chargeable). Please note that some countries use a different country code for Germany.

Please have your blocking password, which you were given in the letter you received, ready for the call.

If you have lost your blocking password, you can obtain it from the ID card authority where you applied for your ID card. For Security reasons, you must appear in person and prove your identity.

The online ID card function will be blocked immediately. You will not be able to use it for the time being.

If you find your ID card again, you can have the block cancelled by your ID card authority.

Please note: If the eID function is blocked via the hotline, you are also obliged to report the loss to the relevant authority.

However, you can also have it blocked directly by the competent or issuing ID card authority. They will initiate the blocking immediately. They will also inform the police about the loss of your ID card.

Do you also use the electronic signature on your lost ID card? Then you must have the signature function blocked separately. To do this, you must contact the provider from whom you purchased the signature

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	certificate.
Erforderliche Unterlagen	<ul style="list-style-type: none"> • Knowledge of the blocking password • Suitable documents for your identification (e.g. passport)
Voraussetzungen	Loss of identity card
Kosten	There is no charge for blocking and unblocking the online ID function.
Verfahrensablauf	<p>You can report the loss informally in writing or in person to the relevant ID card authority. The identity card authority will issue you with a certificate of loss on request.</p> <p>Note: If you discover that you have lost your ID card while travelling, contact the local police station as soon as possible, or the nearest German diplomatic mission abroad if you are travelling abroad.</p> <p>If you wish to apply for a new ID card at the same time, you must do so in person and bring the necessary documents with you.</p> <p>The ID card is produced centrally by the Bundesdruckerei in Berlin.</p> <p>Since 17 February 2025, you will receive when you apply for Your Identity card - regardless of age - a PIN letter handed out to you. This contains a Secret number (five-digit one-time-PIN) and a Unblocking number (PUK) for using the online ID function. When the new ID card is issued, you will receive a letter with the blocking password so that you can block the online ID card if necessary (e.g. if you lose the document).</p> <p>If you report the recovery of your ID card, the ID card authority will issue a notification and arrange for the online ID card function to be unblocked.</p>
Bearbeitungsdauer	The certificate of loss is usually issued immediately.
Frist	<ul style="list-style-type: none"> • Notification of loss: immediately after becoming aware of the loss • New application for an ID card: as soon as possible, especially if you do not fulfil the ID

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	card requirement
weiterführende Informationen	
Hinweise	If you find your ID card again, it can only be used again after you have reported that it has been found.
Rechtsbehelf	none
Kurztext	
Ansprechpunkt	
Zuständige Stelle	
Formulare	
Ursprungsportal	