

99146001153005, 99146001153005

# Help hotline violence against women

Heruntergeladen am 29.06.2025

<https://fimpportal.de/xzufi-services/106331683/L100027>

Modul	Sachverhalt
Leistungsschlüssel	99146001153005, 99146001153005
Leistungsbezeichnung I	Help hotline violence against women
Leistungsbezeichnung II	Help hotline violence against women
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Mecklenburg-Vorpommern
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sonderleistungen (146)
Verrichtungskennung	Einrichtung (153)
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein

Modul	Sachverhalt
Fachlich freigegeben am	20.03.2015
Fachlich freigegeben durch	Ministry of Home Affairs and Sport Mecklenburg-Western Pomerania Ministry of the Interior and Sports Mecklenburg-Western Pomerania
Handlungsgrundlage	<a href="https://www.gesetze-im-internet.de/hilfetelefon/index.html">https://www.gesetze-im-internet.de/hilfetelefon/index.html</a> <a href="https://www.gesetze-im-internet.de/hilfetelefon/index.html">https://www.gesetze-im-internet.de/hilfetelefon/index.html</a> <a href="https://www.gesetze-im-internet.de/hilfetelefon/index.html">https://www.gesetze-im-internet.de/hilfetelefon/index.html</a>
Teaser	
Volltext	<p>The help telephone provides free initial counselling and information on how to help all forms of violence against women. The help telephone is used in particular to:</p> <ul style="list-style-type: none"> <li>• Women affected by violence</li> <li>• persons from the social environment of women affected by violence and</li> <li>• Persons who are confronted with counselling and support or intervention in the event of violence against women in their professional or voluntary work.</li> </ul> <p>The offer of the help telephone is barrier-free and multilingual. Telephone advice, information and, if necessary, on-site support facilities are provided by qualified female specialists. The assistance is anonymous and confidential and is also offered via chat and e-mail. Hearing impaired or hard of hearing can use an interpreting service free of charge, which translates the conversation with the employees of the help telephone into German sign or written language.</p>
Erforderliche Unterlagen	none
Voraussetzungen	<ul style="list-style-type: none"> <li>• They are female and affected or threatened by violence, or</li> <li>• You are confronted with acts of violence or threats of violence against women around you, or</li> <li>• They are professionally or voluntarily involved in the subject of violence against women.</li> </ul>

Modul	Sachverhalt
Kosten	free
Verfahrensablauf	
Bearbeitungsdauer	
Frist	
weiterführende Informationen	
Hinweise	Calls to the help phone are not shown in individual connection records. Personal data is neither queried nor stored.
Rechtsbehelf	
Kurztext	<p>The help hotline offers free initial counseling and information on help options for all forms of violence against women. The help hotline is aimed in particular at:</p> <ul style="list-style-type: none"> <li>• Women who are affected by violence</li> <li>• Persons from the social environment of women who are affected by violence and</li> <li>• Persons who, in the course of their professional or voluntary work, are confronted with the need for advice and support or intervention in cases of violence against women.</li> </ul> <p>The offer of the help hotline is barrier-free and multilingual. Qualified female professionals provide telephone counseling, information and, if necessary, referral to local support facilities. The help service is anonymous and confidential and is also offered via chat and e-mail.</p>
Ansprechpunkt	<p>You can reach the help line on freephone 08000 116 016 around the clock, including weekends and public holidays - 365 days a year.</p> <p>On the website <a href="https://www.hilfetelefon.de/das-hilfetelefon/beratung/e-mail-beratung.html">https://www.hilfetelefon.de/das-hilfetelefon/beratung/e-mail-beratung.html</a> you can also get advice by e-mail, by chat or in sign language.</p>

Modul	Sachverhalt
	Help phone Violence against women Contacts: Phone: +49 8000 116016 Internet: <a href="https://www.hilfetelefon.de">https://www.hilfetelefon.de</a> opening hours: Daily 00:00 - 24:00
Zuständige Stelle	Help phone Violence against women Contacts: Phone: +49 8000 116016 Internet: <a href="https://www.hilfetelefon.de">https://www.hilfetelefon.de</a> opening hours: Daily 00:00 - 24:00
Formulare	none
Ursprungsportal	Hilfetelefon Gewalt gegen Frauen, Help hotline violence against women, Help hotline violence against women