

99089118013000, 99089118013000

Contact the central cybercrime contact point (ZAC service) for the economy

Heruntergeladen am 23.06.2025

<https://fimportal.de/xzufi-services/110656040/L100027>

Modul	Sachverhalt
Leistungsschlüssel	99089118013000, 99089118013000
Leistungsbezeichnung I	Contact the central cybercrime contact point (ZAC service) for the economy
Leistungsbezeichnung II	Contact the central cybercrime contact point (ZAC service) for the economy
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Mecklenburg-Vorpommern
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sicherheit und Ordnung (089)
Verrichtungskennung	Informationserteilung (013)
SDG-Informationsbereich	

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Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	25.06.2019
Fachlich freigegeben durch	Federal Ministry of the Interior, for Construction and Home Affairs
Handlungsgrundlage	https://www.gesetze-im-internet.de/stgb/_202a.html https://www.gesetze-im-internet.de/stgb/_263a.html https://www.gesetze-im-internet.de/stgb/_303a.html https://www.gesetze-im-internet.de/stgb/_202a.html https://www.gesetze-im-internet.de/stgb/_263a.html https://www.gesetze-im-internet.de/stgb/_303a.html
Teaser	If your company has become a victim of cybercrime, i.e. computer or Internet crime, you can contact the "Zentrale Ansprechstelle Cybercrime" (ZAC service).
Volltext	In each federal state, there is a "central cybercrime contact point" (ZAC service point) for the business community. The ZAC units are located in the state criminal investigation departments. Cybercrime is all criminal acts that are directed against the Internet, data networks, IT systems and their data, or that are committed by means of IT, for example: • Data/identity theft, • data theft, • online extortion by means of: DDoS (Distributed Denial of Service) or. Ransomware/ Crypto Trojan, • Man-in-the-middle attack, and • CEO Fraud. You can also get in touch if you would like advice on cybercrime prevention measures. The ZAC service in the federal state in which your company is located is responsible for you.
Erforderliche Unterlagen	none
Voraussetzungen	• Your company has become a victim of cybercrime or • You would like advice on measures to prevent

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	cybercrime.
Kosten	none
Verfahrensablauf	If your company has become a victim of cybercrime or if you would like advice on measures to prevent cybercrime, you can contact your ZAC service by phone or e-mail. The further procedure then depends on the individual case.
Bearbeitungsdauer	none
Frist	none
weiterführende Informationen	https://www.polizei.de/SharedDocs/Downloads/DE/UnsereAufgaben/Deliktsbereiche/InternetKriminalitaet/handlungsempfehlungenWirtschaft.html https://www.polizei.de/Polizei/DE/Einrichtungen/ZAC/zac_node.html https://www.polizei.de/SharedDocs/Downloads/DE/UnsereAufgaben/Deliktsbereiche/InternetKriminalitaet/handlungsempfehlungenWirtschaft.html https://www.polizei.de/Polizei/DE/Einrichtungen/ZAC/zac_node.html
Hinweise	
Rechtsbehelf	
Kurztext	• Cybercrime information provision • Companies that have become victims of cybercrime can contact the Central Cybercrime Contact Point (ZAC service) • ZAC offices exist in every federal state and have been set up at the state criminal investigation offices. • Cybercrime includes all crimes that: are directed against the internet, data networks, IT systems and their data, or are committed by means of IT. • Contact with ZAC service also possible for consultation regarding measures for the prevention of cybercrime. • Responsible: ZAC services of the police forces of the federal states and the federal government for the economy.
Ansprechpunkt	Central cybercrime contact points of the state and federal police forces for the business community:

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Federal Criminal Police Office: Phone: 0611 55-15037
E-mail: zac@cyber.bka.de

Baden-Württemberg: Phone: 0711 5401-2444 E-mail: cybercrime@polizei.bwl.de

Bavaria: Phone: 089 1212-3300 E-mail: zac@polizei.bayern.de

Berlin: Phone: 030 4664-924924 zac@polizei.berlin.de

Brandenburg: Phone: 03334 388-8686 E-mail: zac@polizei.brandenburg.de

Bremen: Phone: 0421 362-3853 E-mail: cybercrime@polizei.bremen.de

Hamburg: Phone: 040 4286-75455 E-mail: zac@polizei.hamburg.de

Hesse: Phone: 0611 83-8377 E-mail: zac.hlka@polizei.hessen.de

Mecklenburg-Western Pomerania: Phone: 03866 64-4545 E-mail: cybercrime.lka@polmv.de

Lower Saxony: Phone: 0511 26262-3804 E-mail: zac@lka.polizei.niedersachsen.de

North Rhine-Westphalia: Phone: 0211 939-4040 E-mail: cybercrime.lka@polizei.nrw.de

Rhineland-Palatinate: Phone: 06131 65-2565 E-mail: lka.cybercrime@polizei.rlp.de

Saarland: Phone: 0681 962-2448 E-mail: cybercrime@polizei.slpol.de

Saxony: Phone: 0351 855-3226 E-mail: zac.lka@polizei.sachsen.de

Saxony-Anhalt: Phone: 0391 250-2244 E-mail: zac.lka@polizei.sachsen-anhalt.de

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	Schleswig-Holstein: Phone: 0431 160-42727 E-mail: cybercrime@polizei.landsh.de Thuringia: Phone: 0361 341-4545 E-mail: cybercrime.lka@polizei.thueringen.de https://www.bka.de/Polizei/DE/Einrichtungen/ZAC/zac_node.html https://www.bka.de/Polizei/DE/Einrichtungen/ZAC/zac_node.html
Zuständige Stelle	Federal Ministry of the Interior, for Building and Home Affairs (BMI) Alt-Moabit 140 10557 Berlin Phone: 030 186810 E-mail: poststelle@bmi.bund.de
Formulare	Forms: none Online procedure possible: no Written form required: no Personal appearance required: no
Ursprungsportal	Zentrale Ansprechstelle Cybercrime (ZAC-Dienststelle) für die Wirtschaft kontaktieren , Contact the central cybercrime contact point (ZAC service) for the economy