

99089163261000, 99089163261000

Submit complaint about accessibility of central files in horse and sports betting, lotteries, online poker or virtual slot games

Heruntergeladen am 18.06.2025

<https://fimportal.de/xzufi-services/126072640/L100027>

Modul	Sachverhalt
Leistungsschlüssel	99089163261000, 99089163261000
Leistungsbezeichnung I	Submit complaint about accessibility of central files in horse and sports betting, lotteries, online poker or virtual slot games
Leistungsbezeichnung II	
Typisierung	4a - Land: Regelung und Vollzug
Quellredaktion	Mecklenburg-Vorpommern
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sicherheit und Ordnung (089)

Modul	Sachverhalt
Verrichtungskennung	Entgegennahme (261)
SDG-Informationsbereich	Erlangung von Lizenzen, Genehmigungen oder Zulassungen im Hinblick auf die Gründung und Führung eines Unternehmens
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	16.12.2022
Fachlich freigegeben durch	Ministry of the Interior, Building and Digitalization Mecklenburg-Western Pomerania
Handlungsgrundlage	https://www.landesrecht-mv.de/bsmv/document/jlr-Gl%C3%BCStVtrMV2021pP6c https://www.landesrecht-mv.de/bsmv/document/jlr-Gl%C3%BCStVtrMV2021pP6h https://www.landesrecht-mv.de/bsmv/document/jlr-Gl%C3%BCStVtrMV2021pP6i https://www.landesrecht-mv.de/bsmv/document/jlr-Gl%C3%BCStVtrMV2021pP6c https://www.landesrecht-mv.de/bsmv/document/jlr-Gl%C3%BCStVtrMV2021pP6h https://www.landesrecht-mv.de/bsmv/document/jlr-Gl%C3%BCStVtrMV2021pP6i
Teaser	If you have any advice on the accessibility of the central files, you can submit it.
Volltext	If you find that you do not have access to the relevant account or central files when managing player data (for example, change limit or change player data), inform the joint gambling authority of the countries with your notice. • Making a deposit • Change limit • Setting player ACTIVE • Create player • Set player INACTIVE • Delete player • Change player data • Change Player ID • Find player ID

Modul	Sachverhalt
	Relevance have notes on accessibility of central files in the area of horse and sports betting, lotteries, online poker or virtual slot machine games.
Erforderliche Unterlagen	Optional: supporting documents for the incident (possible in various common file formats)
Voraussetzungen	none
Kosten	Costs may apply.
Verfahrensablauf	You can submit a tip online or in writing and remain completely anonymous if you wish. • You describe your tip on the focus of accessibility of the central files briefly and concisely in the whistleblower system. • After sending your whistleblower report, you will receive a reference number from the system, which you can use to send additional information to the responsible authority online or by mail. • The whistleblower system offers you the option of setting up an anonymous mailbox. In this mailbox, the submitted tip and any supplements are stored and the competent authority can send you feedback via this. In principle, you can also submit information to the competent authority in writing. • If you wish to remain completely anonymous as a whistleblower, you must ensure that your information or file uploads do not allow any conclusions to be drawn about the person. • The whistleblower system is not suitable for filing police reports. • The responsibility lies with the Joint Gambling Authority of the Federal States. https://www.gluecksspiel-behoerde.de/de/ https://www.gluecksspiel-behoerde.de/de/
Bearbeitungsdauer	The processing time is from 1 hour to 1 day.
Frist	none
weiterführende Informationen	
Hinweise	
Rechtsbehelf	

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Kurztext	• Notification of a complaint about a technical supervision system Receipt. • Any person can give advice on how to reach the central files • online and fully anonymous if desired • no police report • no complaint about game providers that can be clarified otherwise and bilaterally • responsible: Joint Gambling Authority of the Federal States (GGL).
Ansprechpunkt	Ministry of the Interior, Construction and Digitalization of Mecklenburg-Western Pomerania - Gambling Supervision in the role of formal triage and approval (accompanying specialist authority in the state of implementation). In the role of substantive responsibility, the Joint Gaming Authority is responsible.
Zuständige Stelle	Ministry of the Interior, Construction and Digitalization of Mecklenburg-Western Pomerania - Gambling Supervision in the role of formal triage and approval (accompanying specialist authority in the state of implementation). In the role of substantive responsibility, the Joint Gaming Authority is responsible.
Formulare	Forms available: No
Ursprungsportal	Submit complaint about accessibility of central files in horse and sports betting, lotteries, online poker or virtual slot games, Beschwerde über Erreichbarkeit der Zentraldateien bei Pferde- und Sportwetten, Lotterien, Online-Poker oder virtuellen Automaten Spielen einreichen