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Identity card: report loss

Heruntergeladen am 29.06.2025

<https://fimportal.de/xzufi-services/133451441/L100027>

Modul	Sachverhalt
Leistungsschlüssel	99008001014002, 99008001014002
Leistungsbezeichnung I	Identity card: report loss
Leistungsbezeichnung II	Reporting the loss of your own ID card
Typisierung	2/3b - Bund: Regelung, Land: Ausführungsvorschriften, Kommune: Vollzug
Quellredaktion	Mecklenburg-Vorpommern
Freigabestatus Katalog	fachlich freigegeben (gold)
Freigabestatus Bibliothek	fachlich freigegeben (gold)
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Personalausweis (008)
Verrichtungskennung	Meldung (014)
SDG-Informationsbereich	Dokumente, die von Unionsbürgern, ihren Familienmitgliedern, die keine Unionsbürger sind, allein reisenden Minderjährigen und Nicht-Unionsbürgern bei grenzüberschreitenden Reisen innerhalb der Union verlangt werden (Personalausweis, Visum, Pass)

Modul	Sachverhalt
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	
Fachlich freigegeben durch	Federal Ministry of the Interior and for Home Affairs (BMI) Ministry of the Interior, Building and Digitalization Mecklenburg-Western Pomerania 07.03.2025
Handlungsgrundlage	https://www.gesetze-im-internet.de/pauswg/_27.html https://www.gesetze-im-internet.de/pauswg/_27.html
Teaser	If you lose your identity card, you must report this.
Volltext	As a German citizen, you are obliged to have an identity card from the age of 16 if you are registered as having your main residence in Germany and do not have a valid passport, passport or temporary passport. You must immediately report the loss of your identity card to a citizens' office or the police. If you do not do this, you are committing an offense. Once you have reported the loss to a citizens' office, the police will automatically be informed of the loss. You can apply for a new ID card at the same time as reporting the loss to the Citizens' Registration Office. If you have a valid passport, you do not need to apply for a new ID card. If you first report the loss to the police, you must also visit an ID card office to apply for a new ID card. If you report the loss (to the police or citizens' office), the online ID card function will also be automatically blocked. This ensures that any attempt to misuse the online ID function is detected immediately. After blocking, it is not possible to use the online ID function of your ID card. You can also have the online ID card blocked yourself by telephone.

Modul	Sachverhalt
	You can only have the signature function blocked by the provider of your signature certificate.
Erforderliche Unterlagen	You do not need to submit any documents.
Voraussetzungen	Your identity card has been lost.
Kosten	There are no costs.
Verfahrensablauf	As a rule, you must report the loss of your ID card in person. In such cases, the ID card authority will block your online ID card function after receiving your report. Report the loss to the Citizens' Registration Office: • Make an appointment at the Citizens' Registration Office. Please find out about the regional options. • Your online ID function will be blocked immediately upon receipt of your report. • If you do not receive a prompt appointment to report the loss at the Citizens' Registration Office, report the loss to a police station as soon as possible. Block the online ID function yourself via the hotline: • Dial the blocking hotline 116 116, which is available around the clock, 7 days a week. • Enter the blocking password that you received with the PIN letter using the telephone keys as soon as you are prompted to do so. • Your online ID card will be blocked immediately.
Bearbeitungsdauer	Your message will be recorded without delay.
Frist	You must report the loss immediately.
weiterführende Informationen	https://www.personalausweisportal.de https://www.personalausweisportal.de/Webs/PA/DE/buergerinnen-und-buerger/der-personalausweis/ausweis-weg/ausweis-weg-node.html https://www.personalausweisportal.de https://www.personalausweisportal.de/Webs/PA/DE/buergerinnen-und-buerger/der-personalausweis/ausweis-weg/ausweis-weg-node.html
Hinweise	There are no indications or special features.

Modul	Sachverhalt
Rechtsbehelf	• Objection • Objection Detailed information on how to lodge an objection can be found in the notification of your application. • Administrative court action
Kurztext	• Identity card notification due to loss • Loss of identity card must be reported • Costs: none • Processing time: none • Deadlines: immediately • Responsible: local identity card authority (citizens' office)
Ansprechpunkt	Service hotline for the ID card and the online ID function Phone +49 301 86812-3333 E-mail eID_buergerkommunikation@bmi.bund.de WWW contact form for citizen communication on the ID card portal Opening hours Monday 08:00 - 17:00 Tuesday 08:00 - 17:00 Wednesday 08:00 - 17:00 Thursday 08:00 - 17:00 Friday 08:00 - 15:00 Chargeable: EUR 0.039 per minute from a German landline, maximum EUR 0.42 per minute from a German mobile network. Other information Chargeable: 0.39 EUR per minute from a German landline, maximum EUR 0.42 per minute from a German mobile phone
Zuständige Stelle	Service hotline for the ID card and the online ID function Phone +49 301 86812-3333 E-mail eID_buergerkommunikation@bmi.bund.de WWW contact form for citizen communication on the ID card portal Opening hours Monday 08:00 - 17:00 Tuesday 08:00 - 17:00 Wednesday 08:00 - 17:00 Thursday 08:00 - 17:00 Friday 08:00 - 15:00 Chargeable: EUR 0.039 per minute from a German landline, maximum EUR 0.42 per minute from a German mobile network. Other information Chargeable: 0.39 EUR per minute from a German landline, maximum EUR 0.42 per minute from a German mobile phone
Formulare	
Ursprungsportal	Personalausweis: Verlust melden, Identity card: report loss