

99146001153010, 99146001153010

Deutsche Rentenversicherung Servicetelefon

Heruntergeladen am 29.06.2025

<https://fimportal.de/xzufi-services/198243359/L100039>

Modul	Sachverhalt
Leistungsschlüssel	99146001153010, 99146001153010
Leistungsbezeichnung I	Deutsche Rentenversicherung Servicetelefon
Leistungsbezeichnung II	
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Rheinland-Pfalz
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sonderleistungen (146)
Verrichtungskennung	Einrichtung (153)
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein

Modul	Sachverhalt
Fachlich freigegeben am	24.09.2019
Fachlich freigegeben durch	MSAGD
Handlungsgrundlage	
Teaser	Are you retired or close to retirement? Then the special telephone number of the German pension insurance clarifies any questions that arise about your pension.
Volltext	The service telephone answers all your questions about the statutory pension insurance, from questions of medical and vocational rehabilitation to pension applications. In addition, questions about private and company pension schemes are also answered and you can also arrange individual consultation appointments with the advisory service.
Erforderliche Unterlagen	
Voraussetzungen	
Kosten	The telephone information or advice of the German pension insurance is free of charge.
Verfahrensablauf	
Bearbeitungsdauer	
Frist	Please note the telephone hours of the service telephone.
weiterführende Informationen	
Hinweise	The advisory services of the German Pension Insurance can also be used by means of online advice via chat. There is also a service telephone for the hearing impaired. Please note that it is not possible to determine for sure on the phone whether the caller is really the person she claims to be. Therefore, the employees of the German pension insurance are instructed to provide data on insured persons and pensioners on the phone only if the "authenticity" of the caller has been reliably established. Otherwise, only general legal information

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will be provided by telephone.

No notifications of changes, such as changes of address or bank details, can be accepted over the telephone. Forms for such notifications of changes are available for you on the website of the German Pension Insurance. You can also make the changes online via the Online Services section.

<https://www.deutsche-rentenversicherung.de/Bund/DE/Beratung-und-Kontakt/Chat/OnlineChat.html>

https://www.deutsche-rentenversicherung.de/Bund/DE/Beratung-und-Kontakt/Servicetelefon-fuer-Hoergeschaeftige/tess_servicetelefon.html

<https://www.deutsche-rentenversicherung.de/Bund/DE/Beratung-und-Kontakt/Chat/OnlineChat.html>

https://www.deutsche-rentenversicherung.de/Bund/DE/Beratung-und-Kontakt/Servicetelefon-fuer-Hoergeschaeftige/tess_servicetelefon.html

Rechtsbehelf
Kurztext

The nationwide free service telephone answers all your questions about pensions, rehabilitation or retirement provision.

Ansprechpunkt

Please contact the general service telephone of the German Pension Insurance on +49 800 1000 4800
<https://www.deutsche-rentenversicherung-bund.de>
<https://www.deutsche-rentenversicherung-bund.de>

Zuständige Stelle
Formulare
Ursprungsportal

Deutsche Rentenversicherung Servicetelefon, Deutsche Rentenversicherung Servicetelefon