

99089118013000, 99089118013000

Cybercrime information provision

Heruntergeladen am 23.06.2025

<https://fimportal.de/xzufi-services/229357801/L100039>

Modul	Sachverhalt
Leistungsschlüssel	99089118013000, 99089118013000
Leistungsbezeichnung I	Cybercrime information provision
Leistungsbezeichnung II	
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Rheinland-Pfalz
Freigabestatus Katalog	fachlich freigegeben (gold)
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sicherheit und Ordnung (089)
Verrichtungskennung	Informationserteilung (013)
SDG-Informationsbereich	
Lagen Portalverbund	Hilfen für Geschädigte (1160200)
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	25.06.2019

Modul	Sachverhalt
Fachlich freigegeben durch	Federal Ministry of the Interior, Building and Community
Handlungsgrundlage	https://www.gesetze-im-internet.de/stgb/_202a.html https://www.gesetze-im-internet.de/stgb/_263a.html https://www.gesetze-im-internet.de/stgb/_303a.html https://www.gesetze-im-internet.de/stgb/_202a.html
Teaser	If your company has become a victim of cybercrime, i.e. computer or internet crime, you can contact the "Zentrale Ansprechstelle Cybercrime" (ZAC service).
Volltext	Each federal state has a "Central Cybercrime Contact Point" (ZAC service) for the economy. The ZAC offices are located in the state criminal investigation offices. Cybercrime includes all criminal offenses that are directed against the internet, data networks, IT systems and their data or that are committed using IT, for example • Data/identity theft, • data theft, • online extortion by means of: DDoS (Distributed Denial of Service) or ransomware/cryptotrojans, • Man-in-the-middle attack and • CEO fraud. You can also contact us if you would like advice on measures to prevent cybercrime. The ZAC office of the federal state in which your company is based is responsible for you.
Erforderliche Unterlagen	none
Voraussetzungen	• Your company has become a victim of cybercrime or • You would like advice on measures to prevent cybercrime.
Kosten	none
Verfahrensablauf	If your company has been the victim of cybercrime or you would like advice on measures to prevent cybercrime, you can contact your ZAC service center by phone or email. The further procedure then depends on the individual case.

Modul	Sachverhalt
Bearbeitungsdauer	none
Frist	none
weiterführende Informationen	
Hinweise	
Rechtsbehelf	
Kurztext	• Providing cybercrime information • Companies that have become victims of cybercrime can contact the Central Cybercrime Contact Point (ZAC service) • ZAC offices exist in every federal state and are set up at the state criminal investigation offices • Cybercrime includes all offenses that: are directed against the internet, data networks, IT systems and their data or are committed using IT. • It is also possible to contact the ZAC service for advice on measures to prevent cybercrime • responsible: ZAC services of the police forces of the federal states and the federal government for the economy
Ansprechpunkt	Central cybercrime contact points of the police forces of the federal states and the federal government for the economy can be found on the following website: https://www.bka.de/Polizei/DE/Einrichtungen/ZAC/zac_node.html https://www.bka.de/Polizei/DE/Einrichtungen/ZAC/zac_node.html
Zuständige Stelle	
Formulare	Forms: none Online procedure possible: no Written form required: no Personal appearance required: no
Ursprungsportal	Cybercrime Informationserteilung, Cybercrime information provision