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Advice for patients and their relatives

Heruntergeladen am 29.06.2025

<https://fimportal.de/xzufi-services/538133671/L100040>

Modul	Sachverhalt
Leistungsschlüssel	99003038029000, 99003038029000
Leistungsbezeichnung I	Advice for patients and their relatives
Leistungsbezeichnung II	
Typisierung	4 - Land: Regelung
Quellredaktion	Niedersachsen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Gesundheit (003)
Verrichtungskennung	Prüfung (029)
SDG-Informationsbereich	Medizinische Behandlung in einem anderen Mitgliedstaat
Lagen Portalverbund	Gesundheit und Vorsorge (1130000)
Einheitlicher	

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Ansprechpartner	Nein
Fachlich freigegeben am	07.02.2024
Fachlich freigegeben durch	Lower Saxony Ministry for Social Affairs, Labor, Health and Equality
Handlungsgrundlage	
Teaser	Patient Concerns offers all citizens of Lower Saxony the opportunity to raise concerns and complaints about healthcare in Lower Saxony.
Volltext	If you have a concern or complaint regarding your healthcare, you can address it to the State Patient Protection Officer. The staff of the Office of the State Patient Protection Officer, which has been established within the Ministry of Social Affairs, Labor, Health and Equality as a central point of contact for matters relating to patients and their relatives, will offer tailored advice to the persons concerned after receiving your request. You can also submit your concern or complaint anonymously by post to the Office of the State Patient Protection Officer. The staff of the Office of the Provincial Patient Protection Officer have no supervisory powers and do not provide legal advice.
Erforderliche Unterlagen	• If applicable Proof of authorization including a copy of the identity card
Voraussetzungen	Every citizen can submit their request. If you wish to submit a request on behalf of a relative or family member, a power of attorney or authorization or permission from the person concerned is required for further processing.
Kosten	Gebühr: Es fallen keine Kosten an
Verfahrensablauf	You send us your request. Once your request has been received, the content will be checked and you will then receive an individual response. Depending on the

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	nature of the request, you will be offered advice. If you are making the request on behalf of a relative or dependant, proof of representation will also be checked.
Bearbeitungsdauer	
Frist	
weiterführende Informationen	https://www.ms.niedersachsen.de/patientenschutz https://www.ms.niedersachsen.de/patientenschutz
Hinweise	
Rechtsbehelf	There is no information on legal remedies, as the "patient concern" is not an application in the legal sense.
Kurztext	- Entire service title: Patient counseling - Individual counseling of the patient is provided after submission and examination of the request - Office of the State Patient Protection Officer
Ansprechpunkt	
Zuständige Stelle	
Formulare	
Ursprungsportal	Advice for patients and their relatives, Beratung für Patientinnen und Patienten sowie deren Angehörige