

99003010000000

Poison Control Center

Heruntergeladen am 13.07.2025

<https://fimportal.de/xzufi-services/S1000020010000002106/S100002>

Modul	Sachverhalt
Leistungsschlüssel	99003010000000
Leistungsbezeichnung I	Poison Control Center
Leistungsbezeichnung II	Get poison control information
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Hamburg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	<div lang="en-x-mtfrom-de">Poison</div> , <div lang="en-x-mtfrom-de">Food poisoning</div> , <div lang="en-x-mtfrom-de">Poison advice</div> , <div lang="en-x-mtfrom-de">ÜR poisoning</div> , <div lang="en-x-mtfrom-de">Hotline poisoning</div> , <div lang="en-x-mtfrom-de">Poisonous plant giant hogweed</div> , <div lang="en-x-mtfrom-de">Giant hogweed (poisonous plant)</div> , <div lang="en-x-mtfrom-de">Herkulesstaude (poisonous plant)</div> , <div lang="en-x-mtfrom-de">Hogweed (poisonous plant)</div> , <div lang="en-x-mtfrom-de">Environmental medicine</div> , <div lang="en-x-mtfrom-de">Environmental poison</div> , <div lang="en-x-mtfrom-de">Lead in the</div>

Modul	Sachverhalt
	water</div>, <div lang="en-x-mtfrom-de">Lead in blood</div>, <div lang="en-x-mtfrom-de">Poisoning</div>
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	21.01.2025
Fachlich freigegeben durch	
Handlungsgrundlage	§ 16e Chemicals Act (ChemG) https://www.gesetze-im-internet.de/chemg/_16e.html
Teaser	The Poison Control Center is a 24-hour hotline that offers you quick advice and medical help in the event of poisoning or suspected poisoning.
Volltext	The poison control center is a specialized advice center that offers you quick help and professional advice in the event of poisoning or suspected poisoning. Medical experts work there and are available by phone 24 hours a day to give instructions in emergencies and to assess whether a poisoning is life-threatening and what measures need to be taken. Basic behavior in case of poisoning: Stay calm and avoid any hasty behavior. If someone is unconscious, you should first inform the emergency services (telephone number 112). The rule is: call first, then act! This is the only way to prevent under- and over-treatment, as well as unnecessary hospital stays.
Erforderliche Unterlagen	No
Voraussetzungen	No
Kosten	Gebühr: Es fallen keine Kosten an

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Verfahrensablauf	You contact us by phone When you call, please provide the following information: What happened? Who was poisoned? (age and body weight) How did the poisoning occur? When did the poisoning occur? How much? (number, amount or volume, frequency) They describe conspicuous phenomena, especially the state of consciousness, breathing and external abnormalities. If you have sufficient knowledge of the situation, the poison control center or your family doctor can give you decision-making assistance and instructions on first aid.
Bearbeitungsdauer	Immediately
Frist	No
weiterführende Informationen	http://www.notruf-hamburg.de https://www.notruf-hamburg.de https://www.giz-nord.de/cms/ https://www.giz-nord.de https://gizbonn.de/ https://gizbonn.de/ https://www.hamburg.de/contentblob/86170/440880a-befca3d82c09aba585a9394ab/data/riesenbaerenklau.pdf https://www.hamburg.de/contentblob/86170/data/riesenbaerenklau.pdf
Hinweise	The telephone number for inquiries from medical professionals (doctors, hospitals, etc.) is: 0551 38 31 80
Rechtsbehelf	No
Kurztext	The poison control center is a specialized advice center that offers rapid help and professional advice in cases of poisoning or suspected poisoning. Medical professionals work there and can be reached by phone around the clock give instructions in emergencies and can assess whether a poisoning is life-threatening and what measures need to be taken.
Ansprechpunkt	
Zuständige Stelle	Department of Health, Social Affairs and Integration
Formulare	

Modul

Sachverhalt

Ursprungsportal

Hamburg Service, Hamburg Service (Currently this link is only available in german)