

99146001153003

Special telephone numbers Establishment of medical on-call service

Heruntergeladen am 20.06.2025

<https://fimportal.de/xzufi-services/S1000020010000011273/S100002>

Modul	Sachverhalt
Leistungsschlüssel	99146001153003
Leistungsbezeichnung I	Special telephone numbers Establishment of medical on-call service
Leistungsbezeichnung II	Medical emergency service 116 117
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Hamburg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	<div lang="en-x-mtfrom-de">Medical help on weekends</div> , <div lang="en-x-mtfrom-de">Medical help at night</div> , <div lang="en-x-mtfrom-de">Medical help on holidays</div> , <div lang="en-x-mtfrom-de">Medical help on weekends</div> , <div lang="en-x-mtfrom-de">Medical help at night</div> , <div lang="en-x-mtfrom-de">Medical help on public holidays</div> , <div lang="en-x-mtfrom-de">Doctor on </div>

Modul	Sachverhalt
	call</div>, <div lang="en-x-mtfrom-de">Closed style practice</div>, <div lang="en-x-mtfrom-de">Sick outside of office hours</div>
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	
Fachlich freigegen durch	
Handlungsgrundlage	
Teaser	The medical on-call service is there for you if you need a doctor outside of regular office hours.
Volltext	The medical on-call service will help you if you need medical assistance outside of regular office hours, for example in the evenings, at night or on weekends and public holidays.
Erforderliche Unterlagen	No
Voraussetzungen	• You have an urgent, but not life-threatening, medical concern that cannot wait until the next regularly scheduled office hours.
Kosten	The call is free of charge for you - regardless of whether you call via landline or mobile phone
Verfahrensablauf	• You dial the number 116 117 • You speak to an employee in one of the numerous regional control centers and describe your concerns. • Your request will be recorded and forwarded to a doctor. • You will find out the location of the nearest emergency practice, which you can visit yourself. If necessary, a doctor can also come to your home.

Modul	Sachverhalt
Bearbeitungsdauer	The processing time depends on the individual case.
Frist	No
weiterführende Informationen	https://www.116117.de/de/index.php https://www.116117.de/html/de/
Hinweise	The telephone number 116117 works without an area code and is valid throughout Germany. The medical on-call service provides care for both statutory health insurance and private patients
Rechtsbehelf	No
Kurztext	• Medical on-call service offers assistance outside regular office hours (evenings, nights, weekends and public holidays). • Responsible for urgent but not life-threatening illnesses. • Contact by telephone is possible for medical advice or to make an appointment. • Treatment is provided when a doctor's visit cannot wait until the next regular office hours.
Ansprechpunkt	
Zuständige Stelle	Authority for Labor, Health, Social Affairs, Family and Integration
Formulare	
Ursprungsportal	Hamburg Service, Hamburg Service (Currently this link is only available in german)