

99008001012005

# Identity card issue new due to theft

Heruntergeladen am 15.06.2025

<https://fimportal.de/xzufi-services/S1000020010000011700/S100002>

Modul	Sachverhalt
Leistungsschlüssel	99008001012005
Leistungsbezeichnung I	Identity card issue new due to theft
Leistungsbezeichnung II	Apply for a new ID card for theft
Typisierung	2b - Bundesauftragsverwaltung: Regelung, Land: Ausführungsvorschriften, Kommune: Vollzug
Quellredaktion	Hamburg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	<div lang="en-x-mtfrom-de">Provisional identity card</div> , <div lang="en-x-mtfrom-de">Identity card</div> , <div lang="en-x-mtfrom-de">stolen</div> , <div lang="en-x-mtfrom-de">Stolen</div> , <div lang="en-x-mtfrom-de">ID card</div> , <div lang="en-x-mtfrom-de">Issue ID</div> , <div lang="en-x-mtfrom-de">Apply for ID</div> , <div lang="en-x-mtfrom-de">Application</div> , <div lang="en-x-mtfrom-de">electronic identity card</div> , <div lang="en-x-mtfrom-de">Identity document</div> , <div lang="en-x-mtfrom-de">Proof of identity</div> , <div lang="en-x-mtfrom-de">Photo ID</div> , <div lang="en-x-mtfrom-de">New PA</div> , <div lang="en-x-mtfrom-de">new identity card</div> , <div></div>

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	<code>lang="en-x-mtfrom-de"&gt;PA&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;Perso&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;Apply for identity card&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;Personal document&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;BPA&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;provisional pers&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;temporary ID&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;in the interim&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;provisionally&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;theft&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;Identity identification procedure&lt;/div&gt;, &lt;div lang="en-x-mtfrom-de"&gt;Identity verification&lt;/div&gt;</code>
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	01.02.2022
Fachlich freigegeben durch	
Handlungsgrundlage	§ 9 Personal Identity Card Act (PAuswG) <a href="https://www.gesetze-im-internet.de/pauswg/__9.html">[https://www.gesetze-im-internet.de/pauswg/__9.html]</a> <a href="https://www.gesetze-im-internet.de/pauswg/__9.html">https://www.gesetze-im-internet.de/pauswg/__9.html</a>
Teaser	Has your ID card been stolen? Then you must report this to the police. In addition, if you are over 16 years old and do not have a valid passport document, you will need to apply for a new ID card.
Volltext	<p>You can report the theft of your identity card to any police station.</p> <p>You must also apply for a new identity card if you are over 16 years old and do not have a valid passport or temporary passport. This can be done at any Hamburg</p>

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service if Hamburg is your primary residence. If you apply for your new ID card outside your primary residence, you will need a valid reason. A non-competence surcharge of EUR 13.00 will also be charged. If you contact your chosen customer service center beforehand, you can find out whether and to what extent Hamburg Service accepts your reason.

From May 1, 2025, there will be new regulations regarding the required photo: From this date, you will no longer be permitted to submit paper-based photos. Instead, you will need an electronic photo. You can create this on-site or bring the QR code provided by a photographer. Further information can be found in the "Links" section.

## Erforderliche Unterlagen

- current passport photo, which must meet the photo requirements for electronic identity cards.
  - Starting May 1, 2025, you must submit your passport photo electronically. You can have the photo taken on-site or bring a QR code, which the photo studio will provide you with when the photo is taken.
  - The requirements for the passport photo can be found in the photo sample table (see link "Federal Ministry of the Interior and Homeland - Photo sample table", at the bottom of this page under "Forms, Service & Links").
  - A photo booth (speed capture terminal) is available. The fee for an on-site photo is €6.00. You will not receive a print. Please note that the photo booth is not suitable for taking passport photos of infants and small children.
    - If available and not yet validated: old identity card or passport or temporary identity card or child's passport (valid or expired)
    - If no valid passport or identity card is available: birth certificate, marriage certificate
    - police report of loss
    - For children under 16 years of age: if applicable, consent from the parent with custody who is not present
    - If there is only one parent/guardian, proof of custody is also required

## Voraussetzungen

The obligation to apply for an identity card applies to

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you if you

- who have German citizenship,
- have reached the age of 16,
- are registered in Germany,
- do not have a valid passport or temporary passport.

For applications outside your main residence:

- You must be able to provide a valid reason why you are not applying for an identity card at the identity card authority at your main residence.
- If you are registered as having a secondary residence in Hamburg, approval from the identity card authority at your primary residence is required to issue the ID card. A non-competence surcharge will be charged upon application, which increases the costs of issuing the ID card.

**Kosten**

- Costs for applying for a new identity card:
  - 37.00 EUR for applicants aged 24 and over
  - EUR 22.80 for applicants under 24 years of age
  - 10.00 EUR for the provisional identity card
  - 13.00 EUR surcharge if application is submitted outside working hours or not at the main residence
  - 30.00 EUR surcharge for issuance by consular or diplomatic representation abroad

**Verfahrensablauf**

To apply for a new identity card after theft, proceed as follows:

- You can make an appointment online or by phone.
- Report the theft to the police. You can submit the report informally in writing or in person. You must then bring the loss report with you to the Hamburg Service Center for the application.
- If you want to apply for a new identity card at the Hamburg Service, you must do so in person and bring the necessary documents with you.
- When applying, fingerprints are taken for storage in the document.
- You provide a signature, which will later be printed on your identity card.
- The identity card will be ordered for you from an external office.
- You will receive a collection slip with which you can

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	<p>collect your identity card.</p> <ul style="list-style-type: none"> <li>• When you submit your application, you will receive a letter (PIN letter) containing a so-called transport PIN as well as important information about the online ID function.</li> <li>• You confirm receipt of the unopened PIN letter.</li> <li>• You pay the fees.</li> <li>• You will receive a collection slip with which you can collect your identity card.</li> <li>• After you have been informed that your identity card is ready for collection, collect it from the location where you applied for it.</li> </ul>
Bearbeitungsdauer	The application process takes approximately 15 minutes. You can pick up your identity card at the location where you applied approximately 2-3 weeks after the application.
Frist	<ul style="list-style-type: none"> <li>• You must report the theft to the police as soon as possible.</li> <li>• Processing time: Approximately 3-4 weeks from application</li> </ul>
weiterführende Informationen	<a href="https://www.bmi.bund.de/SharedDocs/downloads/DE/veroeffentlichungen/themen/moderne-verwaltung/ausweise/fotomustertafel.html">https://www.bmi.bund.de/SharedDocs/downloads/DE/veroeffentlichungen/themen/moderne-verwaltung/ausweise/fotomustertafel.html</a> <a href="https://www.bmi.bund.de/SharedDocs/downloads/DE/veroeffentlichungen/themen/moderne-verwaltung/ausweise/fotomustertafel.html">https://www.bmi.bund.de/SharedDocs/downloads/DE/veroeffentlichungen/themen/moderne-verwaltung/ausweise/fotomustertafel.html</a> <a href="https://www.hamburg.de/service/info/11298988/n0/">https://www.hamburg.de/service/info/11298988/n0/</a> <a href="https://www.hamburg.de/service/suche/?query=bundespersonalausweis">https://www.hamburg.de/service/suche/?query=bundespersonalausweis</a> <a href="https://www.bmi.bund.de/Webs/PA/DE/service/faq/faq-artikel.html">https://www.bmi.bund.de/Webs/PA/DE/service/faq/faq-artikel.html</a> <a href="https://www.bmi.bund.de/Webs/PA/DE/service/faq/faq-artikel.html">https://www.bmi.bund.de/Webs/PA/DE/service/faq/faq-artikel.html</a> <a href="https://www.hamburg.de/service/suche/personalausweis/">https://www.hamburg.de/service/suche/personalausweis/</a> <a href="https://www.hamburg.de/service/suche/personalausweis/">https://www.hamburg.de/service/suche/personalausweis/</a> <a href="https://www.hamburg.de/service/info/11891147/">https://www.hamburg.de/service/info/11891147/</a> <a href="https://www.hamburg.de/service/info/11891147/">https://www.hamburg.de/service/info/11891147/</a> <a href="https://www.hamburg.de/go/17584">https://www.hamburg.de/go/17584</a> <a href="https://www.hamburg.de/politik-und-verwaltung/behoerden/behoerde-fuer-wissenschaft-forschung-gleichstellung-und-bezirke/standorte-17584">https://www.hamburg.de/politik-und-verwaltung/behoerden/behoerde-fuer-wissenschaft-forschung-gleichstellung-und-bezirke/standorte-17584</a>

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	<a href="https://www.personalausweisportal.de/">https://www.personalausweisportal.de/</a> <a href="https://www.personalausweisportal.de/">https://www.personalausweisportal.de/</a> <a href="https://www.hamburg.de/service/info/11891254/n0/">https://www.hamburg.de/service/info/11891254/n0/</a> <a href="https://kpt.fhhnet.stadt.hamburg.de/index.html#/Dienstleistungen/Details/11699">https://kpt.fhhnet.stadt.hamburg.de/index.html#/Dienstleistungen/Details/11699</a>
Hinweise	<p>There are the following hints:</p> <ul style="list-style-type: none"> <li>• An extension or change of the identity card is not possible. A new identity card is always issued.</li> <li>• In urgent cases, you can also apply for a temporary identity card (valid for a maximum of 3 months) at the same time. This will be given to you immediately.</li> <li>• People without a permanent address or the homeless should contact the Hamburg Service Hamburg-Mitte.</li> </ul>
Rechtsbehelf	no
Kurztext	<ul style="list-style-type: none"> <li>• Identity card reissued due to theft</li> <li>• Theft of your identity card must be reported to               <ul style="list-style-type: none"> <li>• a police station</li> </ul> </li> <li>• From 01.05.2025 new regulations on photos and direct shipping               <ul style="list-style-type: none"> <li>• Photos must be submitted in electronic form</li> <li>• Photos can be taken on site</li> <li>• Alternatively: Create in the photo studio and bring the QR code from there</li> </ul> </li> </ul>
Ansprechpunkt	<p>If you want to find out exactly who is responsible for your request, please follow the link to [Hamburg Service](<a href="https://www.hamburg.de/service/info/hasi/11700">https://www.hamburg.de/service/info/hasi/11700</a>)</p>
Zuständige Stelle	Hamburg services
Formulare	
Ursprungsportal	Hamburg Service, Hamburg Service (Currently this link is only available in german)